

MIAVANA

MIAVANA
BY TIME + TIDE

Begin Your Journey to Madagascar



CONTENTS

- + ENTRY REQUIREMENTS
- + TRAVEL INSURANCE
- + HEALTH
- + SAFETY
- + WEATHER AND SEASONS
- + WHAT TO PACK
- + NEED TO KNOW



ENTRY REQUIREMENTS

ENTRY VISAS

- + It is necessary for most foreign nationals to have a visa for entry into Madagascar.
- + Visas can be purchased online prior to arrival for some nations, but we recommend obtaining your visa on arrival.
- + You will be asked to present your passport and proof of a return flight (a printed flight itinerary is best).
- + Your passport must be valid for at least six months after your departure date from Madagascar.
- + Travellers are recommended to check their passports after it has been stamped by the immigration officer to ensure that the correct number of days have been authorised for your stay in Madagascar.
- + Time + Tide cannot accept responsibility for any disruptions caused by visa issues.
- + Please check with your country's embassy for the latest visa information.

MEET & GREET SERVICE

Guests are met at the airport by a Miavana representative who will assist with this quick and seamless process. Visa fees are included in the Meet & Greet service that Miavana by Time + Tide offers.

For more information, please visit our website or contact one of our Travel Designers.



YOUR TRAVEL INSURANCE POLICY

Travel insurance is not required by Madagascan authorities. However, if guests are passing through Mauritius, it may be a requirement from the Mauritian authorities – even if guests are in transit - agents/guests are to please check this requirement prior to departure.

With any travel, we strongly advise that you take out comprehensive insurance before departing for Madagascar. The policy should cover the full dates of travel, including international flights. We recommend obtaining a policy that covers emergency evacuation, medical emergencies, repatriation expenses, and damage/theft/loss of personal luggage/money/goods. Depending on your personal circumstances, it may be advisable to obtain a policy that covers cancellation for any reason. Time + Tide is unable to accept liability for any issues that may arise of the aforementioned eventualities.

Time + Tide carries public and passenger liability insurance for all guests staying at Miavana and travelling in our boats and helicopters. However, Time + Tide cannot be held responsible for loss or damage to any personal possessions whilst guests are in our care.

We do our utmost to ensure your experience is entirely safe and enjoyable, however we do operate in a very remote location and must account for the element of unpredictability associated with that. Guests are urged to take note of all safety advice and read the safety information at Miavana.

CANCELLATION AND CURTAILMENT

- + If for any reason, you cancel a trip close to your arrival date, our cancellation policy will apply.
- + Should you have to leave prior to your original departure date, Time + Tide cannot refund you the cost of the remainder of your stay at Miavana you do not complete. In the eventuality of this, your travel insurance may cover you, all dependent upon your insurance policy and the terms and conditions of cover.



HEALTH

The Disembarkation Card and Declaration of Health form needs to be completed for entry into Madagascar.

At Time + Tide, whilst we are in no way qualified to give medical advice, what follows here are a few tips and guidelines for staying healthy on holiday. Please note that a travel insurance policy covering medical emergencies and emergency evacuation is an essential prerequisite for your stay at Miavana.

Miavana has basic first aid facilities and employees on hand who have first aid training. We also have a nurse located on the island to attend to any medical issues that may arise. You are strongly advised to consult your travel agent or your doctor prior to travel and obtain accurate, up-to-date advice on inoculation and anti-malarial requirements.

MEDICAL CONDITIONS

Prior to your arrival, please notify us of any medical conditions you have that may impact your safety or well-being. This includes any food, drug or environmental allergies, especially nuts, fish, shellfish, bees, or any other commonly encountered allergens.

DIETARY REQUIREMENTS

If you have specific dietary requirements, please let us know before you arrive. With prior warning, we can accommodate most reasonable requests for alternate dietary options.

INOCULATIONS

No inoculation against any disease is required to enter Madagascar. Inoculations generally recommended for Madagascar include MMR, diphtheria, tetanus, pertussis, varicella (chicken pox), typhoid, and polio. Inoculations sometimes recommended include tuberculosis, hepatitis A and B, rabies, cholera, and meningococcal meningitis. It is advisable to begin any round of inoculations you may need several months prior to travel to ensure the inoculations have sufficient time to become effective before travelling. If you have travelled from a country where yellow fever occurs, then you may be asked to produce an International Certificate of Vaccination when entering Madagascar. Please be prepared accordingly.



HEALTH

MALARIA

Malaria is caused by a mosquito borne parasite. It is endemic across parts of Madagascar, but Miavana currently has no reported cases on the island. We very strongly urge guests to consult with their doctor to determine which option is best for them. When visiting the national parks or nature reserves on the Madagascan mainland, we recommend that guests use a combination of physical and topical measures to maximise their protection. Guests are recommended to wear clothing that covers limbs and to also liberally apply insect repellent to reduce the occurrence of bites. The incubation period for the malarial parasite is 12 - 14 days. If contracted, it is important to get treatment quickly. If flu-like symptoms develop, we recommend guests seek medical attention immediately.

YELLOW FEVER

There is no risk for yellow fever in Madagascar. If you have recently travelled to an affected country, then you will be required to present an International Certificate of Vaccination on arrival into Madagascar. Please be prepared accordingly.

DEHYDRATION

It is advisable to drink at least two litres of fluids per day. In addition to water, it is important to have sufficient salt and sugar intake.

DIARRHOEA

This is a common problem that can arise when travelling abroad. Miavana has very high levels of hygiene, but sometimes travellers can react to a change in diet or water. We advise you bring suitable medication, just in case.

SUNBURN

The African sun can be very strong and sunburn can occur through clouds and even a light shirt. We advise you use high strength sun cream and wear a hat.



SAFETY

Your safety is very important to us, so while staying at Miavana, please adhere to any safety instructions provided by our team on the island. We offer a wide range of activities, which carry varying levels of risk. All activities are undertaken at your own risk. When participating in wilderness activities, it is important to listen to your body and recognise if you are feeling unwell, particularly when scuba diving or hiking in warm weather.

HELICOPTERS

Miavana is accessible by helicopter. We also offer helicopter excursions to nearby nature reserves. When flying in the helicopters, adhere to all safety instructions given by the pilots. When in the immediate vicinity of the helicopters, never walk around the rear of the helicopter where the tail rotor is located. Stay very alert of your surroundings.

WILDLIFE

The wildlife in Madagascar is generally non-threatening. There are non-venomous snakes and no large terrestrial predators. When participating in any wildlife viewing activities, it is important to respect the wildlife. Do not approach, touch or feed the wildlife and keep noise to a minimum.

SCUBA DIVING

Miavana is a spectacular destination for scuba diving. Whether you are a novice or an experienced diver, it is vital that you follow all safety measures, briefings and instructions provided by our dive masters. If you have not dived in the past six months, you will be required to conduct a refresher dive with our team prior to doing additional dives. We do not have a compression chamber on the island, with the closest compression chamber being located on Nosy Be.

While diving, it is possible to encounter marine life that is potentially dangerous. The waters around Miavana are home to animals such as napolean wrasse, humpback whales, manta rays and moray eels. If encountered in the wrong context, they can pose a threat to divers.



WEATHER & SEASONS

We have two distinct seasons, with different activities that work best in each season. Our activities team will recommend experiences tailored to your interests and the time of year. For further information, please refer to our Activities Guide.

MID NOVEMBER TO APRIL

From mid November to April, the days are warm, with potential for light rain, which falls mainly overnight. This season is best for scuba diving, fishing, snorkelling, watching sea turtles nest and guided nature walks for lemurs and other wildlife.

MAY TO MID-NOVEMBER

From May to mid November, the weather is cooler, with very comfortable temperatures. With seasonal south-easterly winds, this season is excellent for kitesurfing. This is also an extraordinary time for wildlife enthusiasts. Migrating humpback whales are breeding in Miavana's waters, giving spectacular displays of breaching. On the adjacent island of Nosy Manamphao, there is a seasonal nesting colony of tens of thousands of terns. This is also an excellent time of year for guided nature walks for lemurs and other wildlife.

MONTH	MAX DAILY TEMPERATURE	MIN DAILY TEMPERATURE	AVERAGE RAINFALL
JANUARY	31°C / 88°F	23°C / 73°F	260 mm
FEBRUARY	31°C / 88°F	23°C / 73°F	260 mm
MARCH	32°C / 90°F	23°C / 73°F	200 mm
APRIL	32°C / 90°F	23°C / 73°F	60 mm
MAY	30°C / 86°F	20°C / 68°F	30 mm
JUNE	29°C / 84°F	20°C / 68°F	10 mm
JULY	29°C / 84°F	20°C / 68°F	15 mm
AUGUST	30°C / 86°F	20°C / 68°F	15 mm
SEPTEMBER	30°C / 86°F	20°C / 68°F	15 mm
OCTOBER	31°C / 88°F	21°C / 70°F	10 mm
NOVEMBER	32°C / 90°F	23°C / 73°F	40 mm
DECEMBER	33°C / 91°F	23°C / 73°F	150 mm



WHAT TO PACK

CLOTHES

Miavana has a warm climate and a daily laundry service, so you do not need to bring large amounts of clothes with you. We suggest a combination of beachy clothing, casual evening wear and a few outfits for hikes and other adventurous activities. Owing to limited space in the helicopter's luggage hold, only soft bags with rigid sides are accepted on our helicopters, with a maximum weight of 20kg for checked luggage and an additional 5kg's for hand luggage.

- + Shirts or T-shirts
- + Shorts or skirts
- + Swimming suits + beach cover up
- + Lightweight, long trousers
- + Lightweight, long-sleeved shirt (good for covering up in the sun)
- + Casual or dressy casual evening clothes
- + Lightweight sweater + lightweight jacket (in cooler months - May to Nov)
- + Sun hat
- + Sunglasses + case and cleaning cloth
- + Light scarf
- + Sandals or flip flops
- + Lightweight walking shoes
- + Exercise clothes if desired (gym and yoga available)

PERSONAL CARE

- + General toiletries
- + High strength sunscreen
- + Moisturiser + lip salve (with SPF)
- + Insect repellent
- + Any personal medication with original labels if prescription
- + Simple personal first aid kit, including antihistamine cream + tablets
- + Glasses or contact lenses if needed + always bring a spare pair in case of damage



WHAT TO PACK

GENERAL

- + A good book to read
- + Small day bag for bringing out on activities
- + Binoculars (for hikes in the national parks)
- + Mobile phone charger
- + Luggage ID tags
- + Luggage locks (ensure they adhere to airline regulations)

DOCUMENTS

- + Passport + photocopy
- + Health certificates if needed
- + Airline tickets
- + Spending money + bank cards (be sure to alert your bank of your travels)
- + Proof of travel insurance

SCUBA DIVERS

- + Diving certification cards
- + Any personal diving gear if desired (we are fully stocked, but you are welcome to bring your own gear if preferred)
- + Underwater camera equipment if desired

CAMERA EQUIPMENT (FOR ENTHUSIASTS)

- + A telephoto lens for photographing wildlife (200-300 mm recommended)
- + Wide angle lens for landscape photography
- + Spare memory cards (you can't have too many!)
- + Camera cleaning equipment
- + Dust proof bag + resealable zip bags for smaller equipment
- + Spare batteries + charger
- + Underwater casings if desired



NEED TO KNOW

ACCESSING THE ISLAND

Access to Miavana is via helicopter. We operate two Robinson 66 helicopters, with highly experienced pilots. They will meet you on your arrival into either Nosy Be or Diego Suarez Airports. From there you will depart for Miavana - from Nosy Be, it is a 1 hour flight, and from Diego Suarez, it is a 30 minute flight. Be sure to have your camera ready - it's a very scenic flight along the ocean, mountains and beaches.

COMMUNICATIONS

At Miavana, we have very limited wifi and limited phone signal if you are using a local SIM card. Please note that the wifi is island speed! We strongly believe that unplugging from the hectic pace of modern life and reconnecting with nature and each other is a central part of the Miavana experience. We encourage you to unplug during your stay and enjoy the wonders of the resort and northern Madagascar.

CHARGING

Madagascar runs on 220 volts. Throughout the villas, there are international, multi adaptor plug points for your convenience. We operate on a combination of solar and generator power.

CURRENCY

Ariary is the local currency in Madagascar, however Miavana is a 'cash-free' island. You will not need to carry cash during your stay and change is not available on the island. Payment of incidental expenses such as boutique purchases, premium wines and spa treatments is only required at the end of one's stay, prior to your departure. Miavana accepts Visa cards (Amex and Diners cards are not accepted).



NEED TO KNOW

DRONES

Miavana has a *No Drone Flying Policy* which prohibits the use of Drones, Quadcopters and Terrestrial UAV's on the island, this extends to aerial UAV's, so-called drones and beetle cams which are terrestrial.

Operated irresponsibly and unethically, drones can:

- + Disturb wildlife and conflict with Miavana's conservation initiatives.
- + Incur legal liability for breaking laws such as invasion of privacy and other laws enforced by authorities.
- + Cause injury to guests and staff.
- + Cause damage to property.
- + Collide with other aircraft (such as helicopters).
- + Impact on the experience of other guests.

Any guest thus wishing to use a drone during their travels in Madagascar, outside of Miavana, needs to ensure that they have researched the country's regulations on drones. It is imperative that they gain permission from the applicable Civil Aviation Authorities and all private properties for such activities before entering the country, as failing to do so may result in the confiscation of the drone or even prosecution.

GRATUITIES

When staying at Miavana, tipping is entirely at your discretion. If you wish to tip, we suggest an amount of \$10 per person, per day. Our employees work as a team to make your stay at Miavana a magical experience. As such, all tips are equally distributed throughout the entire team, both those you have and haven't seen. Before your departure, you may place any tips into an envelope and leave it at the front desk for the manager to distribute.



MIAVANA

ISLAND SANCTUARY

BY TIME + TIDE



*Time and tide wait for no man,
start your journey today.*

+27 60 642 4004
travel@miavana.com
www.miavana.com

v20221219