

# MIAVANA

## BY TIME + TIDE

### Rack Rates 2027

MIAVANA BY TIME + TIDE	NO. OF VILLAS	OCCUPANCY	VALIDITY	RATES*	CL + AF**
ONE BEDROOM VILLA (Min. 2 Adults)	7	2 adults + 2 children (under 18)			
TWO BEDROOM VILLA (Min. 4 Adults)	4	4 adults + 2 children (under 18)	Year Round	\$ 3,700	\$ 300
THREE BEDROOM VILLA (Min. 6 Adults)	2	6 adults + 2 children (under 18)			
EXCLUSIVE USE	13	42 guests	Year Round	\$ 140,000	\$ 300
<b>CHILDREN</b>			14 - 17 years old	\$ 1,850	\$ 150
			2 - 13 years old	\$ 0	\$ 150
			Under 2 years	\$ 0	\$ 0

\* Rates are per adult per night in USD

\*\* Conservation Levies + Access Fees are per person per night in USD

\*\* Exclusive Use Conservation Levies + Access Fees: Charged based on the number of adults and children travelling

# MIAVANA

## BY TIME + TIDE

### *Special Offers 2027*

SPECIAL OFFER	DETAILS + TERMS & CONDITIONS*	VALIDITY
STAY 5 NIGHTS OR MORE	Stay a minimum of 5 nights at Miavana by Time + Tide and receive complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 20 Dec – 5 Jan
STAY 7 PAY 5	Stay a minimum of 7 nights at Miavana by Time + Tide and receive 2 nights complimentary, plus complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 20 Dec – 5 Jan
JETSET SAFARI	Stay a minimum of 5 nights at Miavana by Time + Tide and 5 nights at any of our Time + Tide Safaris camps in Zambia and receive 2 nights complimentary, plus complimentary return helicopter transfers from Diego Suarez / Nosy Be to Miavana.	Year Round
HONEYMOON	Stay a minimum of 5 nights within 6 months of your wedding and receive 50% off your partner's accommodation, plus complimentary return helicopter transfer from Diego Suarez / Nosy Be to Miavana.	Year Round excl. 15 Dec – 15 Jan
PRIVATE JET PACKAGE	7 night stay which includes return flights from Johannesburg ORT International Airport, South Africa, to Diego Suarez, Madagascar in a private jet and accommodation on Miavana. (min 5 adults) *Special terms applicable.	Year Round excl. 20 Dec – 05 Jan

*\* Special offers are mutually exclusive and cannot be combined with other Time + Tide offers*

*\* Complimentary nights are applied to the lowest priced nights' accommodation*

*\* Park Fees and Conservation Levies apply to all complimentary nights*

*\* No minimum or maximum number of safari camps in Zambia need to be used in the itinerary*

*\* Year Round validity for Jetset Safari is dictated by when camps are open in Zambia*

## INCLUSIONS

Rates include accommodation, all meals, selected premium wines and champagnes, top shelf spirits & bar drinks, private butler service, laundry and the following activities: Guided lemur walks, forest walks, scuba diving around Miavana, resort diving lessons which include a discover scuba dive lesson, bubble maker or refresher course, snorkelling, boat cruises, island cultural visits, shore-based fishing, half-day fishing trips, surf-ski, water skiing, stand-up paddle boarding, wakeboarding, introductory kite-surfing lessons, a 20-minute welcome spa treatment per person, daily group yoga classes, bicycling, quad biking and the use of an electric buggy per villa.

## EXCLUSIONS

Rates exclude reserve list wines & champagnes, entry visas, flights, Meet and Greet services at arrival and departure airports, helicopter transfers, helicopter adventures, full-day deep-sea fishing, PADI qualifications, spa treatments and private yoga classes, boutique purchases, gratuities and personal expenses.

## EXTRAS

- + **Tour Leader/Pilot/Guide:** \$790 per person per night as well as \$150 Conservation Levies and Access Fees which are non-commissionable (NC)
- + **Arrival & Departure Airport Assistance:** \$140 per person (NC)
- + **Helicopter Transfers:** Diego Suarez to/from Miavana \$800 per adult/child each way per seat; Nosy Be to/from Miavana \$1,200 per adult/child each way per seat. Min 2 adults (NC). The specific helicopters used for each routing are determined by our operations team on-island.
- + **Private Jet Rates:** Quotation on request (NC)
- + **Deep-Sea Fishing:** \$620 per trip over 4 hours (NC)
- + **Supervised Childcare:** \$30 per hour per villa (NC)

## EXTRAS CONTINUED

- + **Helicopter Adventures:** Choose from a wide range of remarkable adventures, each costed individually, based on the helicopter.
- + **PADI Diving Certification:** \$400 Open Water I; \$300 Open Water II per person (NC)
- + **Kite-Surfing:** Additional lessons are charged at \$150 per person for 2 hours (NC)

## CHILDREN

Children of all ages are welcome at Miavana. Children under 18 years of age are 50% of the nightly adult rate. Up to 2 children under 14 years of age stay complimentary, when sharing with an adult. Conservation Levies and Access Fees are applicable for children aged 2 - 17, while children under the age of 2 are free of charge. Some of our activities may be unsuitable for younger children, therefore personalised activity programs will be designed once on the island. Adults are responsible for supervising children at all times.

## HELICOPTER TRANSFERS

Miavana operates one Robinson Turbine R66 helicopter, which takes a maximum of 3 passengers and flies with one pilot, and one Airbus H130 helicopter, which seats up to 6 passengers and one pilot. Infants aged 1 to 23 months can be seated on parents' laps. Children aged 2 years and over must occupy their own seat under adult supervision. Helicopter seats operate with a maximum weight allowance, please ensure that you share each passenger's weight prior to arrival, so that our pilots may calculate the totals accurately. Should a passenger exceed the maximum weight allowance, a second seat may be charged. Unless specifically booked, all helicopter transfers may be shared. The specific helicopters used for each routing are determined by our operations team.

## HELICOPTER TRANSFERS CONTINUED

Arrival and departure helicopter flights to / from Miavana are best routed through Diego Suarez or Nosy Be but helicopter transfers to / from other areas in Northern Madagascar can be arranged. Prior to your arrival, please discuss preferred arrival / departure times with your Travel Designer. Our helicopters strictly operate during daylight hours. If for any reason guests are delayed on / off the island, Time + Tide cannot be held responsible if guests are unable to get to Miavana / mainland Madagascar. Helicopter transfer times may be adjusted in line with the operational helicopter schedule. Finalised arrival transfer times will be confirmed no later than 14 days prior to arrival. Departure transfer times will be confirmed directly to guests while on the island. Any forced overnights are for the agent's / guests' account.

## HELICOPTER ADVENTURES

For guided excursions, a private guide will accompany guests in the helicopter. Therefore, maximum capacity is 2 passengers in the R66 helicopter and 5 passengers in the H130 helicopter. Helicopter adventures are subject to availability. Due to other guest transfers and weather conditions, timing for any pre-booked helicopter adventures will only be confirmed on-island.

## LUGGAGE

Maximum luggage weight of 20kg (44lbs) + small handbag of 5kg (11lbs) per person. Soft sided luggage is required due to storage hold size limitations of the helicopters. Excess luggage is not guaranteed to be brought to Miavana and if guests want to guarantee excess luggage they should inform the company well in advance. There will be an additional cost charged for the guests' account. Alternatively, please enquire before arrival for excess luggage storage at Diego Suarez or Nosy Be International Airports.

## PROVISIONAL BOOKINGS

Bookings made within the same month of travel will be held for a maximum period of 5 days; For bookings made within 3 months of travel, a holding period of 2 weeks will be applied; for all bookings travelling 3 months and onwards from the date of booking, a maximum hold of 4 weeks will be applied. We reserve the right to release any bookings not confirmed within this period. Bookings that fall within Peak periods will be held for a maximum 7 days. In extraordinary circumstances, we will hold the booking for longer than 14 days. Should there be requests for the same dates – we will require confirmation of the booking and payment of the deposit within 48 hours.

## PAYMENTS

A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held (whichever is higher) is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation to avoid automatic release. Full and final payment of the remaining balance is required 45 days prior to arrival. Time + Tide accepts two methods of payment:

+ **Electronic Bank Transfers:**

Funds transferred to Time + Tide should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges.

+ **Credit card payment:**

Time + Tide accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction.

## CANCELLATION POLICY

From confirmation date - 46 days: 20% of total booking value. 45 - 0 days: 100% of total booking value is due. Issued flights are non-refundable.

## CONSERVATION LEVIES + ACCESS FEES

Conservation levies and access fees are additional to the accommodation cost (per person, per night) and will be added according to the total number of guests travelling (adults and children). Please note that these costs are subject to change.

## GRATUITIES

Tipping is customary at your discretion however on Miavana, we prefer that guests tip the staff at the end of their stay, rather than throughout their stay. We generally advise \$15 - \$30 per guest per day for the general staff. You may tip your Villa Attendant and Spa Therapists separately which is generally advised, \$15 - \$30 per guest per day.

## EXCLUSIVE USE BOOKINGS

Maximum number of guests is 42. A minimum of a 5-night stay is required. Helicopter return transfer excluded. To accommodate all transfers to Miavana on the same day, a strict helicopter schedule will need to be adhered to and will be dependent on seasonality as well as passenger weights. Conservation Levies + Access fees are calculated based on the total number of guests travelling. Additional overnight charges will be applied in order for the helicopter pilots to reposition the day prior to arrival. A non-refundable commitment fee of 20% of total booking value is required to secure the accommodation. Full and final payment of remaining balance is required 90 days prior to arrival date.

## GENERAL BOOKING NOTES

**Travel Insurance:** Upon booking confirmation, guest to ensure that the appropriate comprehensive travel and medical insurance is taken out to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage. Time + Tide cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries.

*Full terms & conditions can be found on your reservation summary and on our website: [miavana.com](http://miavana.com) / [travel@miavana.com](mailto:travel@miavana.com)*



All stays at Time + Tide properties contribute to our community and conservation work done through the Time + Tide Foundation. The administration costs for the Foundation are born entirely by the Time + Tide tourism business. Guest conservation levies and 100% of external donations fund the project work. Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the projects and how you and your guests can get further involved. Thank you for your continued support. For more information please visit the website: [timeandtidefoundation.org](http://timeandtidefoundation.org)